- WAC 182-538C-220 Covered crisis mental health services. (1) Crisis mental health services are intended to stabilize a person in crisis to:
 - (a) Prevent further deterioration;
- (b) Provide immediate treatment and intervention in a location best suited to meet the needs of the person; and
- (c) Provide treatment services in the least restrictive environment available.
 - (2) Crisis mental health services include:
 - (a) Crisis telephone support;
 - (b) Crisis outreach services;
 - (c) Crisis stabilization services;
 - (d) Crisis peer support services; and
 - (e) Emergency involuntary detention services.
- (3) A facility providing any crisis mental health service to a person must:
- (a) Be licensed by the department of health as a behavioral health agency;
- (b) Be certified by the department of health to provide crisis mental health services;
 - (c) Have policies and procedures to support and implement the:
- (i) Program-specific requirements for each crisis mental health service provided; and
- (ii) Department of corrections access to confidential mental health information requirements in WAC 182-538D-0600 through 182-538D-0640.
- (4) A BH-ASO or its subcontractor providing crisis mental health services only is not required to meet the initial assessment, individual service plan, and clinical record requirements in WAC 246-341-0610, 246-341-0620, and 246-341-0640.
- (5) A BH-ASO or its subcontractor must ensure crisis mental health services:
- (a) Are, with the exception of stabilization services, available twenty-four hours a day, seven days a week;
- (b) Include family members, significant others, and other relevant treatment providers, as necessary, to provide support to the person in crisis; and
- (c) Are provided in a setting that is safe for the person and staff members of the BH-ASO and its subcontractor.

[Statutory Authority: RCW 41.05.021, 41.05.160, 2019 c 325, 2014 c 225, and 2018 c 201. WSR 19-24-063, § 182-538C-220, filed 11/27/19, effective 1/1/20. Statutory Authority: RCW 41.05.021, 41.05.160. WSR 16-05-051, § 182-538C-220, filed 2/11/16, effective 4/1/16.]